Agenda Item 4 - General Manager's Report May 15, 2024



General Manager's Report

- Contracts/Amendments over \$100K
- Ridership Update
- Construction Update
- New Initiatives
 - Santa Rosa Rose-E Trolley
 - River Shuttle Partnership
 - SMART Connect Larkspur
- FTA Triennial Review
- Questions



Contract/Procurements over \$100K

CONTRACT # / PO #	COMPANY NAME	ACTION	DESCRIPTION	AMOUNT INCREASED	NEW CONTRACT AMOUNT
OP-PS-21-001	Holland L.P.	Amendment No. 1	Testing and Measuring of Track Geometry, Track Strength, and Rail Profile	\$33,500.00	\$113,500.00

- Awarded PO SMT001419 to Wiskerchen Truck & Equipment
- Purchase of (1) Hi-Rail 1-Ton Track Inspector Truck
- Wiskerchen Truck & Equipment won bid for this line item under Solicitation No. OP-EQ-24-002.
- Total purchase price of \$132,617.00



Contract/Procurements over \$100K

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OP-PS-21- 001	Holland L.P.	I A mendment	Testing and Measuring of Track Geometry, Track Strength, and Rail Profile	\$33,500.00	\$113,500.00

- Amendment No. 1 to Agreement No. OP-PS-21-001 with Holland L.P.
- Agreement provides for the testing and measuring of track geometry, track strength, and rail profile.
- Amendment No. 1 extends term for an additional year utilizing an available option
- Increases the not-to-exceed amount by \$33,500 for a new total not-to-exceed amount of \$113,500.



Average Weekday Ridership

April Avg Weekday ridership: 3,055

- 31% over April 2023
- 26% over April 2019 (pre-COVID)

May Avg Weekday ridership to date: 3,111

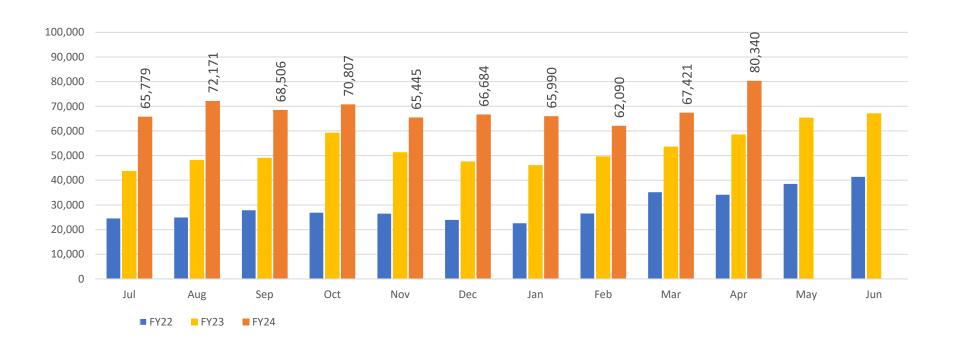
- 25% over May 2023
- 23% over May 2019 (pre-COVID)



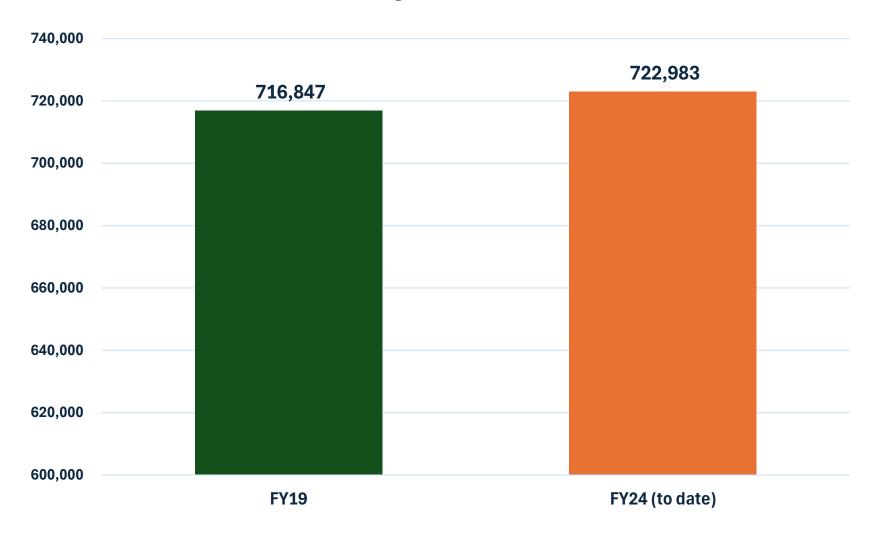
Monthly Ridership

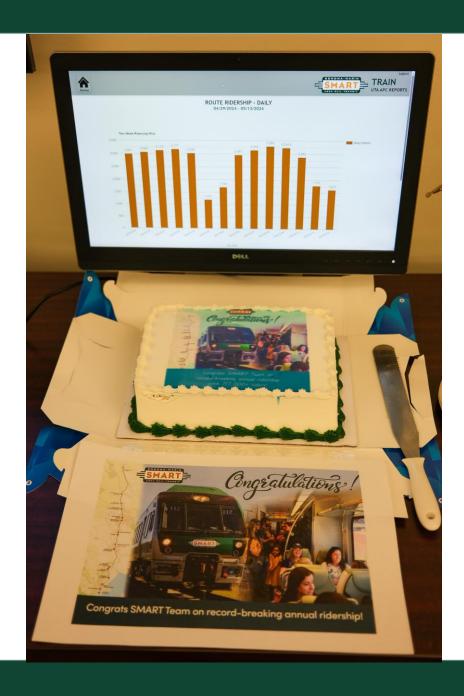
April Ridership = 80,340

- 37% over April 2023
- 33% over April 2019 (pre-COVID)
- 8% higher than the previous all-time monthly record
- FY-to-date ridership tracking 8% over the year pre-COVID

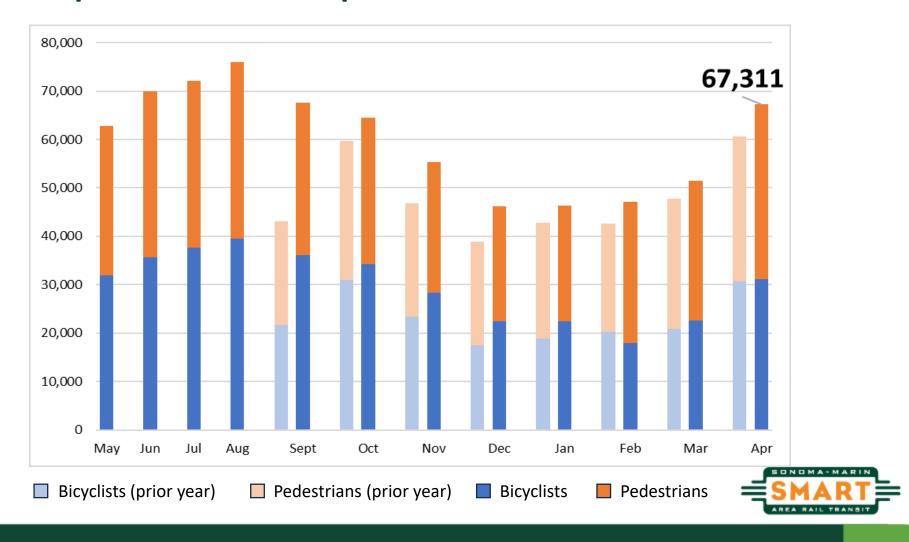


Annual Ridership





Pathway Counts September 2022 – April 2024



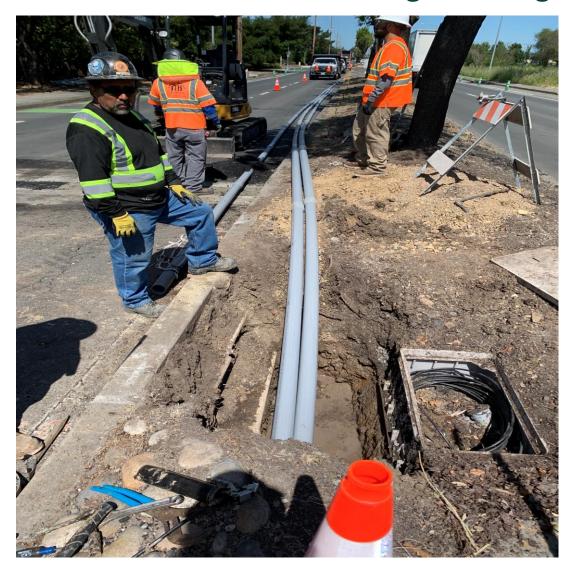
New Pathway Counter in San Rafael

- SMART Maintenance of Way installed SMART's 10th Counter
- Located in San Rafael, on Caltrans Right of Way along the Lincoln Hill Pathway
- Counts from this location are included in April's total Pathway Counts



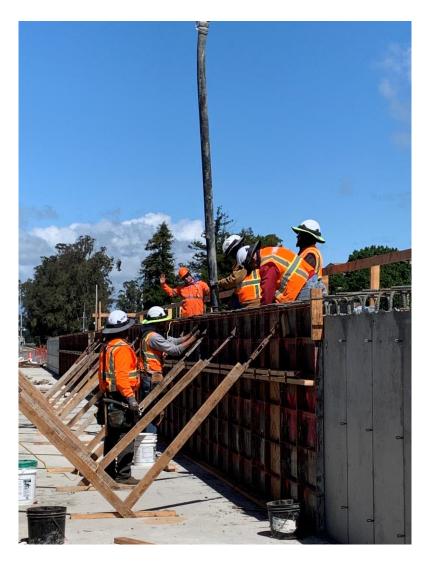


McDowell Boulevard – installing traffic signal conduits





Petaluma North Station – placing concrete for the Platform Walls





Windsor Extension –Installing support piles for undercrossing



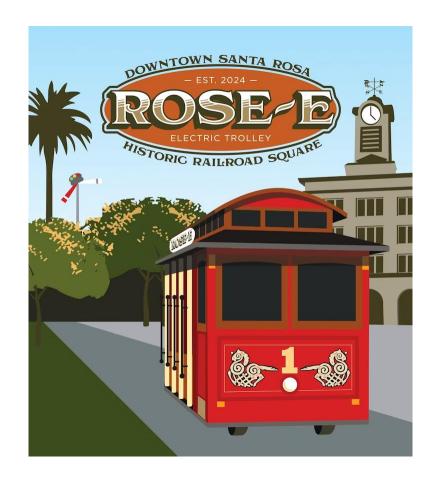


Windsor Extension –Installing right-of-way fencing



Santa Rosa Rose-E Trolley

- Santa Rosa Downtown District is launching a trolley connecting Railroad Square and the Downtown District
- SMART is a sponsor, along with Sonoma Clean Power, City of Santa Rosa, and Visit Santa Rosa
- Trolley is electric and ADA accessible; rides are fare free
- Program runs May 15 to Sept 29
- Weds, Thurs, Friday: 5-9pm
 Saturday: 1-4pm, 5-9pm
 Sunday: 11am-3pm





River Shuttle Partnership

- Sonoma County Regional Parks runs a summer weekend shuttle to the Russian River
- Shuttle stops just west of SMART Connect Weekend Shuttle zone
- SMART & Regional Parks
 partnering to offer a shuttle
 connection for SMART riders to the
 river
- SMART Connect will offer one direct ride to Steelhead beach in the morning and one pickup from the Shuttle site in the afternoon
- Project is supporting transit access to our Regional Parks







SMART Connect Larkspur

- Launching shuttle connection to the Larkspur Ferry Terminal in June
 - Soft launch early June
 - June 20th Ribbon-Cutting Celebration
- Service Days: Thursday Sunday
- Meets every train and ferry within 5 minutes
- Weekday: 7:00am 6:00pm
 - Serves Larkspur Landing on demand
- Weekend: 8:30am 7:30pm
 - Serves Larkspur Landing and Corte Madera malls on demand
- Adult Fares \$1.50, Seniors and Youth Free
- Currently working on partnership with TAM and GGBHTD







Examines performance and adherence to FTA requirements and policies

 Mandated by Congress in 1982 for those recipients of Urbanized Area Formula Program funds

Occurs every three years



Examines 23 areas of responsibility:

- Legal
- Financial management and capacity
- Technical capacity Award management
- Technical capacity Project management
- Transit asset management
- Satisfactory continuing control
- Maintenance
- Procurement
- Disadvantaged business enterprise
- Title VI
- Americans with Disabilities Act General
- Equal Employment Opportunity
- Drug-Free Workplace Act
- Drug and Alcohol Program
- Section 5307 program requirements
- Cybersecurity



- SMART's first time as direct federal fund recipient
- Responded to 238 questions in writing and provided 805 documents
- Timeline
 - December 20, 2023 Information requested
 - February 29, 2024 All documents were due
 - April 22 and 23, 2024 In person review
 - May 9, 2024 Exit conference



- Results
 - 1 deficiency identified
 - Need to write procedure
 - Need to implement procedure
- Complimented On:
 - Procurement No questions or deficiencies Model process
 - Organization and responsiveness
- Next Steps
 - Draft report will be sent to SMART around June 10, 2024, for review
 - Final report will be received by SMART on or before July 16, 2024
 - Have 90 days from final report to resolve deficiency



Questions?



