Agenda Item 4 - General Manager’s Report
October 18, 2023
General Manager’s Report

• Contracts/Procurements over $100K
• Ridership
• Average Boardings per Trip
• Pathway Counts
• Questions
Contract/Procurements over $100K

### AMENDMENTS / CHANGE ORDERS

<table>
<thead>
<tr>
<th>CONTRACT # / PO #</th>
<th>COMPANY NAME</th>
<th>ACTION</th>
<th>DESCRIPTION</th>
<th>AMOUNT INCREASED</th>
<th>NEW AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>CV-BB-23-002</td>
<td>Ghilotti Bros., Inc.</td>
<td>Change Order No. 002</td>
<td>Construction of Non-Motorized Pathway from McInnis Parkway to Smith Ranch Rd.</td>
<td>$50,733.32</td>
<td>$3,541,132.32</td>
</tr>
</tbody>
</table>

- Work is related to the McInnis Parkway to Smith Ranch Road pathway project.
- Change order modifies the scope of work to install additional sheet pile walls and to perform other minor related modifications.
- Action increased the contract not-to-exceed amount by $50,733 for a new total contract not-to-exceed amount of $3,541,132.
SMART had the highest ridership recovery ratio in the Bay Area for the sixth month in a row.
North Bay Monthly Ridership (Aug 23)

- SMART had 72,171 riders in August
- 5th highest in the North Bay
August Passenger Miles Traveled
North Bay Transit Agencies (estimate)

- SMART carried 21% of North Bay passenger miles August
- 3rd highest in the North Bay
Average Weekday Ridership

September Average Weekday ridership: 2,812
  • 7% higher than September 2019

October Avg Weekday ridership to date: 2,776
  • Trending 9% higher than October 2019
Monthly Ridership

September Ridership = 68,506

• up 39% vs. September 2022 and 9% vs. September 2019
Boardings by Trip

Average Boardings per Trip = 74
Boardings by Trip

- September Average Weekday Ridership – 2,812
  - 38 trips per day
    - Average boardings per trip – 74
      - Average AM Peak – 97
      - Average PM Peak – 91
- Simple Equation
  - Average boardings per trip – 74
  - Seats on two-car train
    - 146 total (51%)
    - 122 usable with heavy bike load (61%)
- Train has additional capacity due to average trip length
  - 45 vs. 22 miles
    - Santa Rosa to Petaluma
    - Petaluma to San Rafael / Larkspur
    - On/offs at each station
## Boardings by Trip

<table>
<thead>
<tr>
<th>Direction</th>
<th>Trip ID</th>
<th>Trip</th>
<th>Boardings</th>
<th>Avg Max Load</th>
</tr>
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<tbody>
<tr>
<td>Southbound</td>
<td>1</td>
<td>439</td>
<td>38.4</td>
<td>30.6</td>
</tr>
<tr>
<td>Southbound</td>
<td>3</td>
<td>502</td>
<td>57.7</td>
<td>39.8</td>
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<tr>
<td><strong>Southbound</strong></td>
<td><strong>5</strong></td>
<td><strong>606</strong></td>
<td><strong>130.2</strong></td>
<td><strong>101.2</strong></td>
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<td>7</td>
<td>638</td>
<td>100.4</td>
<td>71.2</td>
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<tr>
<td><strong>Southbound</strong></td>
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<td><strong>710</strong></td>
<td><strong>152.9</strong></td>
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<td>742</td>
<td>100.6</td>
<td>57.9</td>
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<td>918</td>
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<tr>
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<tr>
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<td>1941</td>
<td>33.6</td>
<td>20.8</td>
</tr>
</tbody>
</table>

- Southbound Trip 9 vs Trip 5
  - 17% more boardings
  - 4% less avg max load

- Staff will continue to monitor trip-based boardings and average max load to determine need for 3rd car.
Pathway Counts
September 2022 – September 2023

Counts were up by more than 20,000 compared to September 2022.
Platform LED Lighting Upgrade

- Upgrading to LED lighting
  - Stations
  - Pathway
  - Park & Ride Lots
- LED lighting uses 66% less power
- Completed to date
  - All stations
  - Pathway between CalPark Tunnel and Larkspur
- Pathways are next, followed by park & ride lots
Questions?
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