General Manager’s Report
April 6, 2022
General Manager’s Report

• Public Meetings
• SMART Highlight of the Month
• Ridership Update
• Community Outreach
• Weekend Service Changes
• Questions
Public Meetings

Current practice for virtual/remote meetings
  • Continued resolution every 30 days
  • SMART staff physically present with all Board Members and the public attending meeting virtually

Post pandemic
  • Guidance could change with lifting of restrictions
  • Virtual meetings may or may not be an option
  • Future considerations
    • Does the Board want to continue with remote meetings?
    • Board preference if virtual meetings are allowed in the future
    • Will the public be able to participate virtually?
SMART Highlight of the Month

Signal Technician Graduates

• Daniel Foster
  • Joined SMART as a Vehicle Maintenance laborer in 2015
  • Promoted to Parts Clerk in 2017
  • Promoted to Signal Trainee in April 2021
  • Promoted to Signal Technician in March 2022

• Tomas Arellanes
  • Joined SMART as a Vehicle Maintenance laborer in 2017
  • Promoted to Signal Trainee in April 2021
  • Promoted to Signal Technician in March 2022
Ridership Update

SMART 12-Month Average Weekday Ridership Average (Cumulative)
(April 2021 - Mar 2022)
• **March vs. January – Ridership up 43%!**
Ridership Update

Bicycle Ridership

- OCT: FY20 = 13%, FY21 = 15%, FY22 = 19%
- NOV: FY20 = 11%, FY21 = 13%, FY22 = 13%
- DEC: FY20 = 8%, FY21 = 23%, FY22 = 12%
- JAN: FY20 = 9%, FY21 = 20%, FY22 = 15%
- FEB: FY20 = 11%, FY21 = 20%, FY22 = 15%
- MAR: FY20 = 13%, FY21 = 19%, FY22 = 16%
Community Outreach

March Speaking Engagements
• San Rafael Chamber Government Affairs Committee
• Marin Coalition
• Marin Forum
• Petaluma Rotary Club
• San Rafael Rotary Club

School Briefings
• Evergreen Elementary
  • 45 1st grade students
• Waldorf Conversion Academy
  • 60 6th/7th grade students
Community Outreach

Strategic Planning Listening Sessions

- Ridership: April 6th at 6:30 PM
- Pathways: April 13th at 6:30 PM
- Extensions: April 20th at 6:30 PM
- Freight: April 27th at 6:30 PM
Weekend Service Changes

• Sunday service will be restored on **May 1, 2022**
• Saturday and Sunday schedule will be identical, with minor changes to the current schedule based on the April 4th Golden Gate Ferry changes:

  • **Southbound:**
    • 4 changes of 1-6 minutes and
    • 11:35am → 11:51 am (16 min later)
    • 5:35pm → 5:16pm (19 min earlier)

  • **Northbound**
    • 4 changes of 1-6 minutes and
    • 11:34 am → 11:18am (16 min earlier)
    • 5:34pm → 5:15pm (19 min earlier)
Weekend Service Change Outcomes

• A consistent 25-minute transfer time at Larkspur

• SMART will be running 12 trips on Saturday and 12 on Sunday, which is the highest level of weekend service offered to date.
## Weekend Schedule (Southbound)

### Weekend/Holiday Schedule with Ferry Service

#### SOUTHBOUND - Sonoma County Airport to Larkspur

<table>
<thead>
<tr>
<th>Train →</th>
<th>1</th>
<th>3</th>
<th>5</th>
<th>7</th>
<th>9</th>
<th>11</th>
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<tbody>
<tr>
<td>Sonoma County Airport</td>
<td>7:36 AM</td>
<td>9:31 AM</td>
<td>11:51 AM</td>
<td>1:41 PM</td>
<td>3:36 PM</td>
<td>5:16 PM</td>
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<tr>
<td>Santa Rosa North</td>
<td>7:43 AM</td>
<td>9:38 AM</td>
<td>11:58 AM</td>
<td>1:48 PM</td>
<td>3:43 PM</td>
<td>5:23 PM</td>
</tr>
<tr>
<td>Santa Rosa Downtown</td>
<td>7:47 AM</td>
<td>9:42 AM</td>
<td>12:02 PM</td>
<td>1:52 PM</td>
<td>3:47 PM</td>
<td>5:27 PM</td>
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<tr>
<td>Rohnert Park</td>
<td>7:55 AM</td>
<td>9:50 AM</td>
<td>12:10 PM</td>
<td>2:00 PM</td>
<td>3:55 PM</td>
<td>5:35 PM</td>
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<tr>
<td>Cotati</td>
<td>7:58 AM</td>
<td>9:53 AM</td>
<td>12:13 PM</td>
<td>2:03 PM</td>
<td>3:58 PM</td>
<td>5:38 PM</td>
</tr>
<tr>
<td>Petaluma Downtown</td>
<td>8:13 AM</td>
<td>10:08 AM</td>
<td>12:28 PM</td>
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<td>4:13 PM</td>
<td>5:53 PM</td>
</tr>
<tr>
<td>Novato San Marin</td>
<td>8:25 AM</td>
<td>10:20 AM</td>
<td>12:40 PM</td>
<td>2:30 PM</td>
<td>4:25 PM</td>
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<tr>
<td>Marin Civic Center</td>
<td>8:42 AM</td>
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<td>3:00 PM</td>
<td>4:55 PM</td>
<td>6:35 PM</td>
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</tbody>
</table>

| Larkspur Ferry Schedule Departure | 9:20 AM | 11:15 AM | 1:35 PM | No    | 5:20 PM | No    |
| Transfer time from SMART to Ferry departure (minutes) | 0:25 | 0:25 | 0:25 | Ferry | 0:25 | Ferry |
# Weekend/Holiday Schedule with Ferry Service

## NORTHBOUND - Larkspur to Sonoma County Airport

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<thead>
<tr>
<th>Train →</th>
<th>2</th>
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<th>6</th>
<th>8</th>
<th>10</th>
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<tr>
<td>Larkspur Ferry Schedule Arrival</td>
<td>No</td>
<td>No</td>
<td>1:15 PM</td>
<td>No</td>
<td>4:50 PM</td>
<td>7:05 PM</td>
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<tr>
<td>Transfer time to SMART from Ferry arrival (minutes)</td>
<td>Ferry</td>
<td>Ferry</td>
<td>0:25</td>
<td>Ferry</td>
<td>0:25</td>
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Questions?