

General Manager's Report

April 6, 2022



General Manager's Report

- Public Meetings
- SMART Highlight of the Month
- Ridership Update
- Community Outreach
- Weekend Service Changes
- Questions

Public Meetings

Current practice for virtual/remote meetings

- Continued resolution every 30 days
- SMART staff physically present with all Board Members and the public attending meeting virtually

Post pandemic

- Guidance could change with lifting of restrictions
- Virtual meetings may or may not be an option
- Future considerations
 - Does the Board want to continue with remote meetings?
 - Board preference if virtual meetings are allowed in the future
 - Will the public be able to participate virtually?

SMART Highlight of the Month

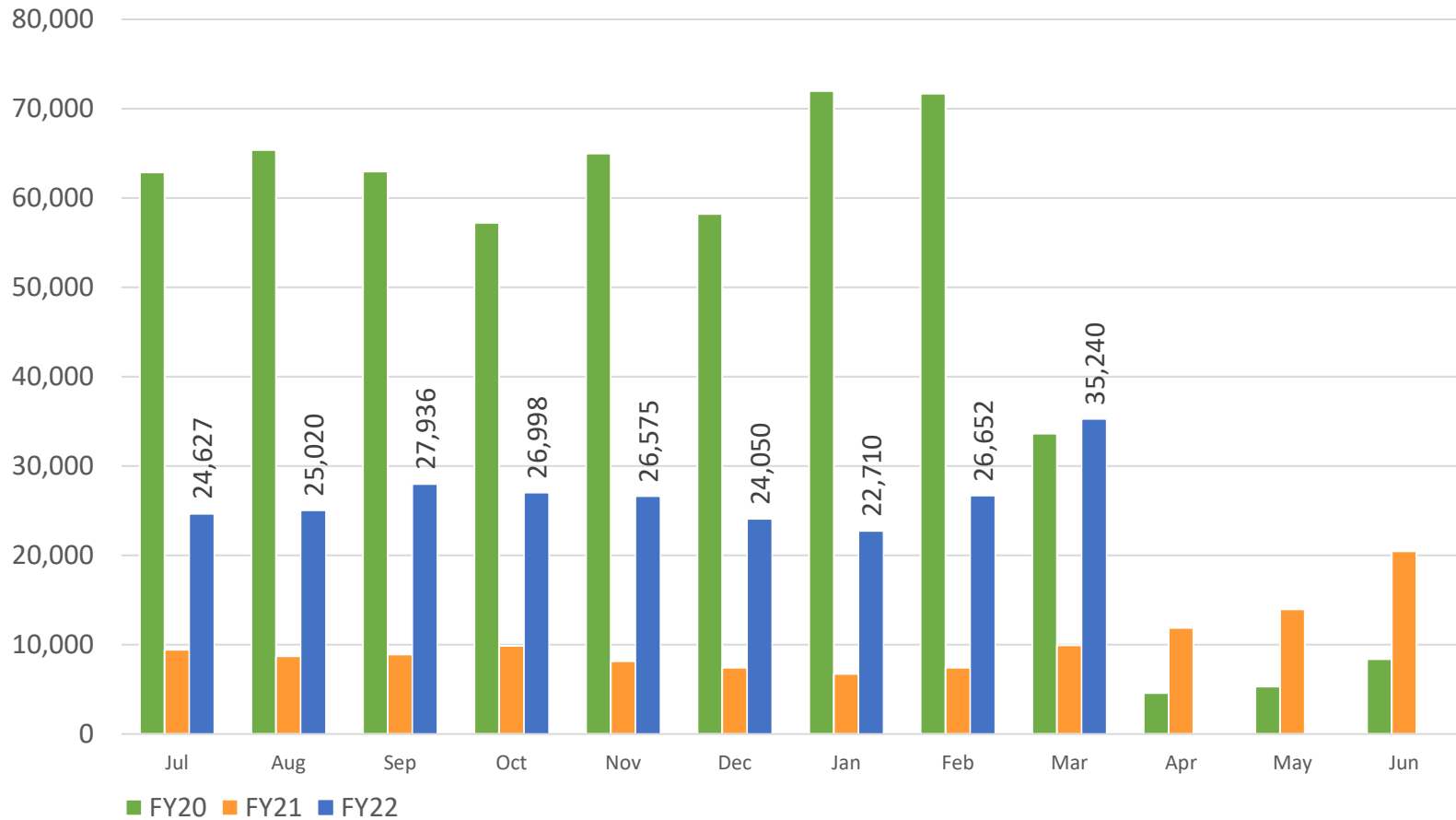
Signal Technician Graduates

- Daniel Foster
 - Joined SMART as a Vehicle Maintenance laborer in 2015
 - Promoted to Parts Clerk in 2017
 - Promoted to Signal Trainee in April 2021
 - Promoted to Signal Technician in March 2022
- Tomas Arellanes
 - Joined SMART as a Vehicle Maintenance laborer in 2017
 - Promoted to Signal Trainee in April 2021
 - Promoted to Signal Technician in March 2022



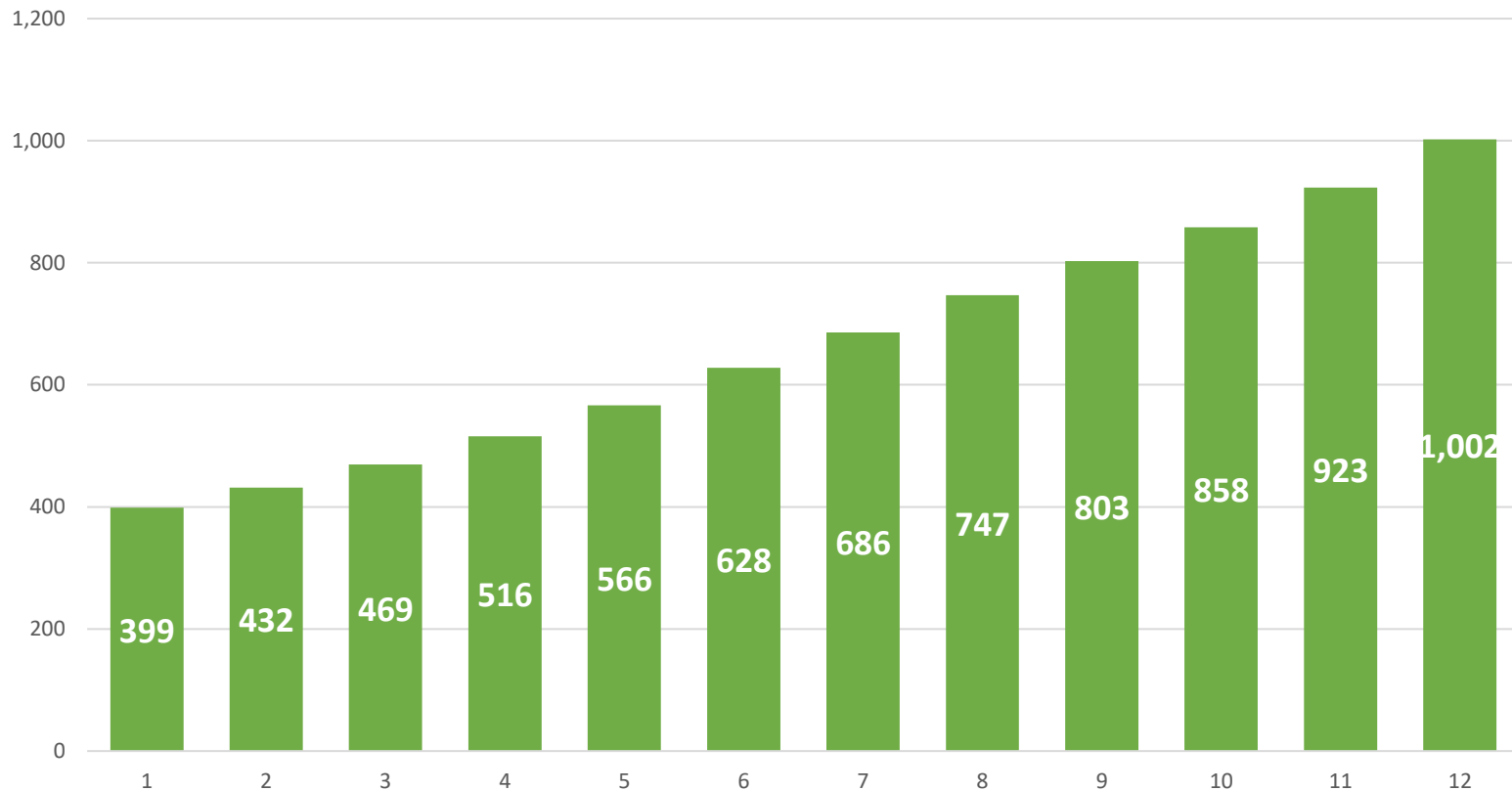
Ridership Update

SMART FY20 - FY22 Monthly Ridership

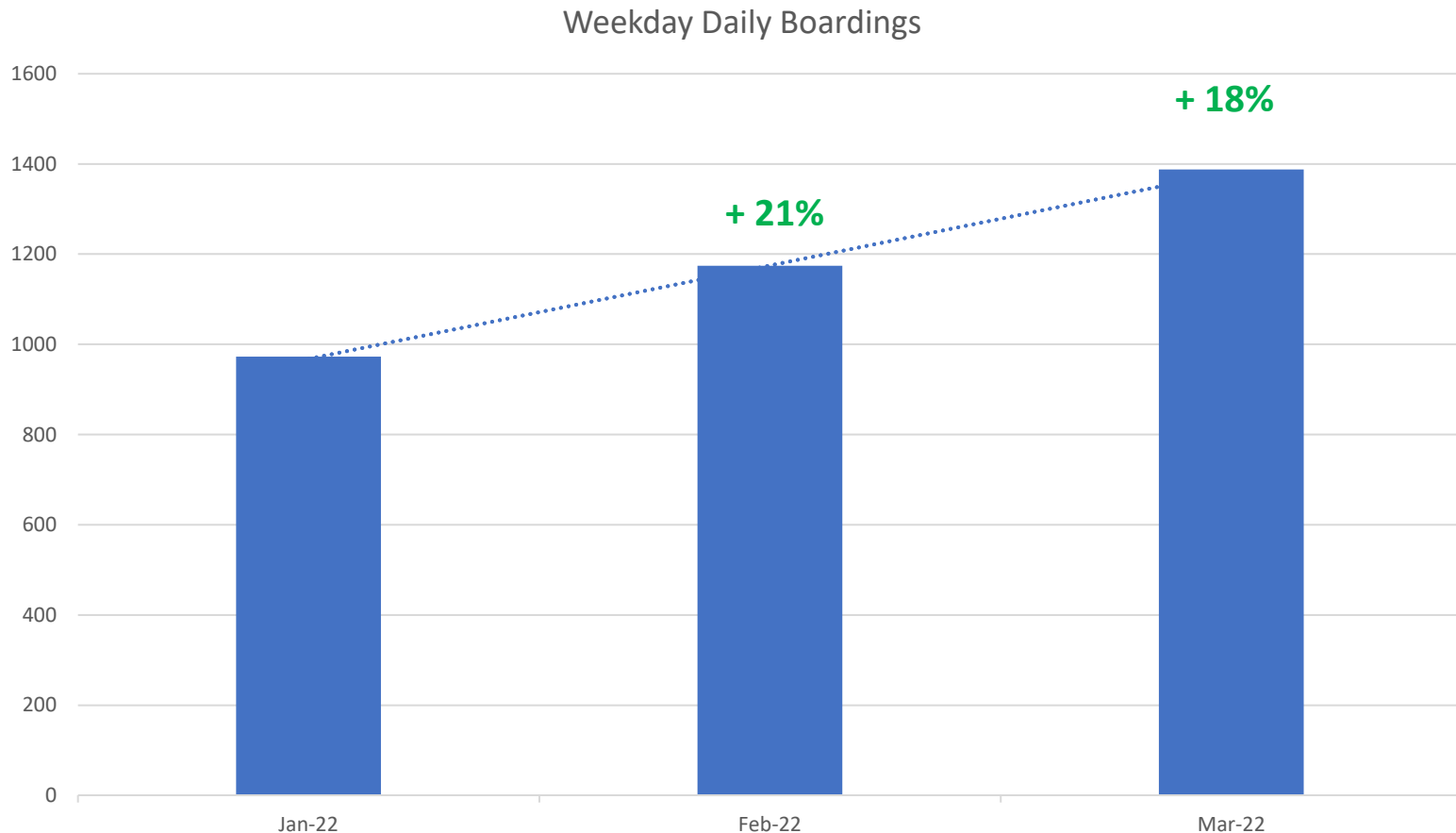


Ridership Update

SMART 12-Month Average Weekday Ridership Average (Cumulative)
(April 2021 - Mar 2022)



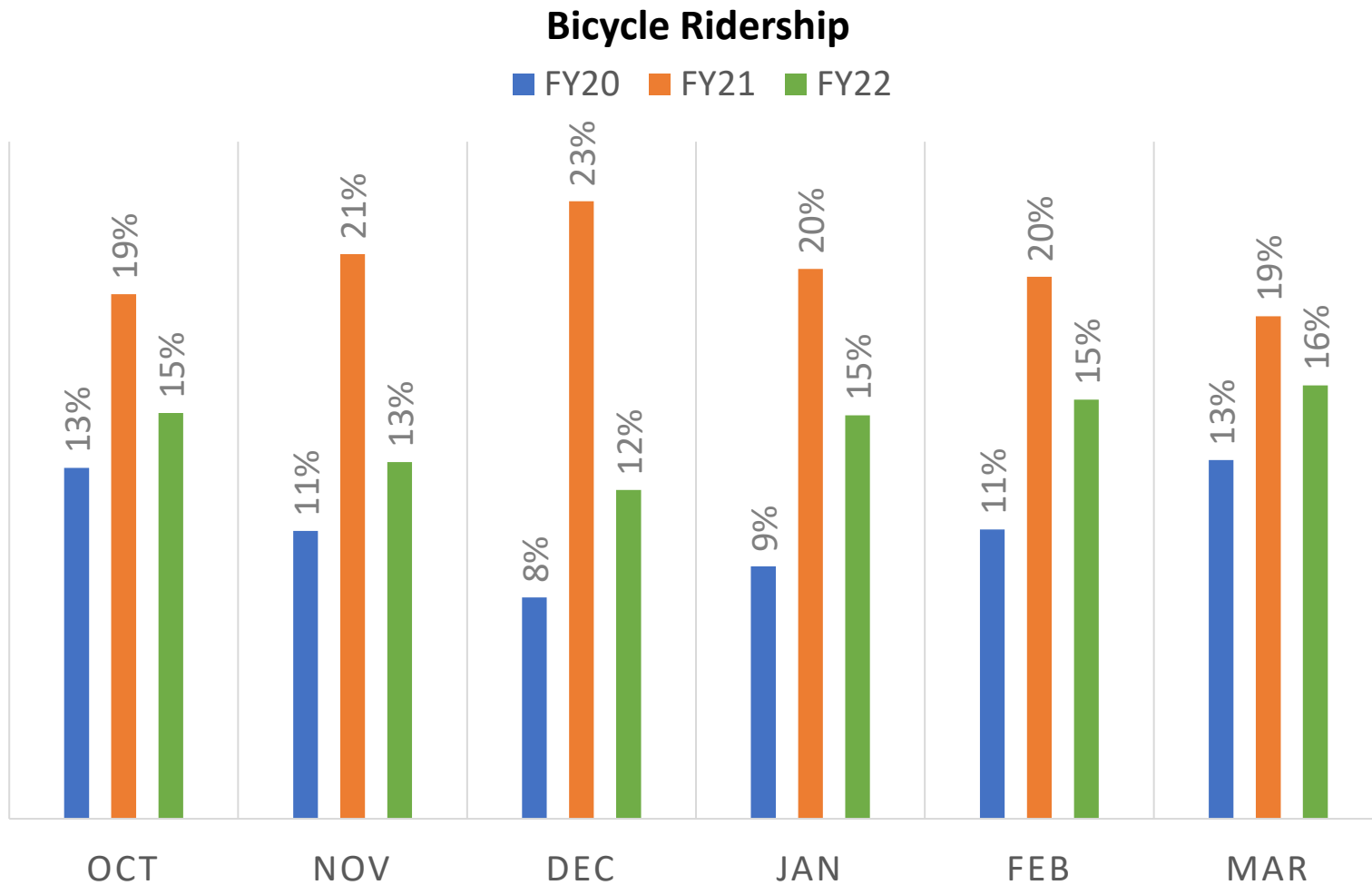
Ridership Update



- **March vs. January – Ridership up 43%!**



Ridership Update



Community Outreach

March Speaking Engagements

- San Rafael Chamber Government Affairs Committee
- Marin Coalition
- Marin Forum
- Petaluma Rotary Club
- San Rafael Rotary Club



School Briefings

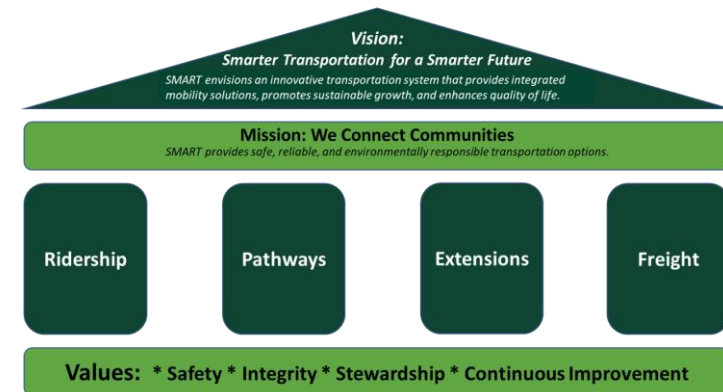
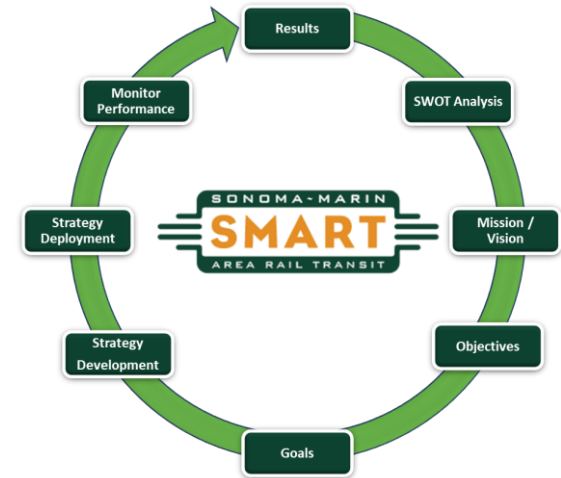
- Evergreen Elementary
 - 45 1st grade students
- Waldorf Conversion Academy
 - 60 6th/7th grade students



Community Outreach

Strategic Planning Listening Sessions

- Ridership: April 6th at 6:30 PM
- Pathways: April 13th at 6:30 PM
- Extensions: April 20th at 6:30 PM
- Freight: April 27th at 6:30 PM



Weekend Service Changes

- Sunday service will be restored on **May 1, 2022**
- Saturday and Sunday schedule will be identical, with minor changes to the current schedule based on the April 4th Golden Gate Ferry changes:
- Southbound:
 - 4 changes of 1-6 minutes and
 - 11:35am → 11:51 am (16 min later)
 - 5:35pm → 5:16pm (19 min earlier)
- Northbound
 - 4 changes of 1-6 minutes and
 - 11:34 am → 11:18am (16 min earlier)
 - 5:34pm → 5:15pm (19 min earlier)

Weekend Service Change Outcomes

- A consistent **25-minute transfer time** at Larkspur
- SMART will be running 12 trips on Saturday and 12 on Sunday, which is the **highest level of weekend service** offered to date.



Weekend Schedule (Southbound)

Weekend/Holiday Schedule with Ferry Service

SOUTHBOUND - Sonoma County Airport to Larkspur

Train →	1	3	5	7	9	11
Sonoma County Airport	7:36 AM	9:31 AM	11:51 AM	1:41 PM	3:36 PM	5:16 PM
Santa Rosa North	7:43 AM	9:38 AM	11:58 AM	1:48 PM	3:43 PM	5:23 PM
Santa Rosa Downtown	7:47 AM	9:42 AM	12:02 PM	1:52 PM	3:47 PM	5:27 PM
Rohnert Park	7:55 AM	9:50 AM	12:10 PM	2:00 PM	3:55 PM	5:35 PM
Cotati	7:58 AM	9:53 AM	12:13 PM	2:03 PM	3:58 PM	5:38 PM
Petaluma Downtown	8:13 AM	10:08 AM	12:28 PM	2:18 PM	4:13 PM	5:53 PM
Novato San Marin	8:25 AM	10:20 AM	12:40 PM	2:30 PM	4:25 PM	6:05 PM
Novato Downtown	8:28 AM	10:23 AM	12:43 PM	2:33 PM	4:28 PM	6:08 PM
Novato Hamilton	8:36 AM	10:31 AM	12:51 PM	2:41 PM	4:36 PM	6:16 PM
Marin Civic Center	8:42 AM	10:37 AM	12:57 PM	2:47 PM	4:42 PM	6:22 PM
San Rafael	8:48 AM	10:43 AM	1:03 PM	2:53 PM	4:48 PM	6:28 PM
Larkspur	8:55 AM	10:50 AM	1:10 PM	3:00 PM	4:55 PM	6:35 PM
Larkspur Ferry Schedule Departure	9:20 AM	11:15 AM	1:35 PM	No	5:20 PM	No
Transfer time from SMART to Ferry departure (minutes)	0:25	0:25	0:25	Ferry	0:25	Ferry



Weekend Schedule (Northbound)

Weekend/Holiday Schedule with Ferry Service

NORTHBOUND - Larkspur to Sonoma County Airport

Train →	2	4	6	8	10	12
Larkspur Ferry Schedule Arrival	No	No	1:15 PM	No	4:50 PM	7:05 PM
<u>Transfer time to SMART from Ferry arrival (minutes)</u>	Ferry	Ferry	<u>0:25</u>	Ferry	<u>0:25</u>	<u>0:25</u>
Larkspur	9:30 AM	11:18 AM	1:40 PM	3:35 PM	5:15 PM	7:30 PM
San Rafael	9:38 AM	11:26 AM	1:48 PM	3:43 PM	5:23 PM	7:38 PM
Marin Civic Center	9:43 AM	11:31 AM	1:53 PM	3:48 PM	5:28 PM	7:43 PM
Novato Hamilton	9:50 AM	11:38 AM	2:00 PM	3:55 PM	5:35 PM	7:50 PM
Novato Downtown	9:56 AM	11:44 AM	2:06 PM	4:01 PM	5:41 PM	7:56 PM
Novato San Marin	9:59 AM	11:47 AM	2:09 PM	4:04 PM	5:44 PM	7:59 PM
Petaluma Downtown	10:12 AM	12:00 PM	2:22 PM	4:17 PM	5:57 PM	8:12 PM
Cotati	10:25 AM	12:13 PM	2:35 PM	4:30 PM	6:10 PM	8:25 PM
Rohnert Park	10:29 AM	12:17 PM	2:39 PM	4:34 PM	6:14 PM	8:29 PM
Santa Rosa Downtown	10:37 AM	12:25 PM	2:47 PM	4:42 PM	6:22 PM	8:37 PM
Santa Rosa North	10:41 AM	12:29 PM	2:51 PM	4:46 PM	6:26 PM	8:41 PM
Sonoma County Airport	10:47 AM	12:35 PM	2:57 PM	4:52 PM	6:32 PM	8:47 PM



Questions?

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