Background

• Pre-COVID, SMART was running 38 trips per weekday and 10 trips on weekend days.
• March 2020: reduced service to 16 trips per day weekday; weekends annulled.
• May 2021: increased to 26 trips per weekday and restored Saturday service.
• May 2022: restored Sunday Service
• June 2022: increase weekday service by 10 trips, resulting in 36 trips per weekday.
• October 3, 2022: add two midday trips, resulting in 38 trips per weekday.
Public Input

SMART has conducted extensive outreach through the listening sessions, online survey, and ongoing requests to customer service.

The public consistently requests:

1. Midday train service
2. Employer and school schedule coordination
3. Improved connections to Larkspur Ferry
Weekday Service Changes - 38 Trips

Service Additions
- Adding **one round trip midday**, leaving Sonoma County Airport at 10:22am, and leaving Larkspur at 12:15pm.

Weekday Service Adjustments
- Moving the 8:48am Northbound to a **3:27pm** Northbound, to fill an afternoon service gap.
- Trip will serve Larkspur area employees and the new Petaluma City School District schedule.
Midday Service

Midday service will enable:

- Easier use of SMART for lunch and midday appointments
- Greater flexibility for employees and students with non-traditional hours
- Better connections to San Francisco, meeting the 11:20am Northbound ferry and 12:10pm Southbound ferry.

The addition of one trip reduces the midday gap in service.
Weekend Service Changes

• Moving three departure times to better align with the new ferry schedule:
  • Northbound
    • 3:35pm → 4:07pm
    • 5:15pm → 6:25pm
  • Southbound
    • 5:16pm → 5:54pm

• This adds two northbound weekend ferry connections
• SMART will be meeting 8 of the 9 weekend ferries
Next Steps

• Weekday service increase planned for Monday, Oct 3, 2022
  • Coordinate with our partners to update their materials
  • Update platform, paper, and online schedules
  • Marketing of service additions and adjustments

• Ongoing Review and Improvement
  • Monitor ridership on new trips
  • Continue to work with bus and ferry partners to integrate schedule changes and improve connections
  • Explore first-last mile solutions
  • Focus resources on services that best meet the needs of our community
Questions?