Bill Gamlen

13 Year Anniversary!
General Manager’s Report

Updates

• Ridership
• Muir Woods Connection
• Community Outreach
• Freight Update
• Highlight of the Month

Questions
• Ridership last Thursday and yesterday highest to date post-Covid (1,608)
• Bike ridership last week highest post-Covid (1,551)
• MTD May ridership up 3% vs April (highest post-covid)
Average Weekday Ridership

<table>
<thead>
<tr>
<th>Month</th>
<th>FY21</th>
<th>FY22</th>
</tr>
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<tbody>
<tr>
<td>Jul</td>
<td>966</td>
<td>1,006</td>
</tr>
<tr>
<td>Aug</td>
<td>1,020</td>
<td>1,074</td>
</tr>
<tr>
<td>Sep</td>
<td>1,140</td>
<td>1,160</td>
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<tr>
<td>Oct</td>
<td>1,166</td>
<td>1,162</td>
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<tr>
<td>Nov</td>
<td>1,166</td>
<td>1,162</td>
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<tr>
<td>Dec</td>
<td>1,007</td>
<td>1,074</td>
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<tr>
<td>Jan</td>
<td>973</td>
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<tr>
<td>Mar</td>
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<td>1,420</td>
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<tr>
<td>Apr</td>
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<td>1,466</td>
</tr>
<tr>
<td>May</td>
<td>1,466</td>
<td></td>
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<tr>
<td>Jun</td>
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</tbody>
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Riders by Fare Type

- Adult: +36%
- Disabled: -4%
- Senior: -10%
- Youth: +15%

July - March vs April

Legend: Blue = July - March, Orange = April
Muir Woods Shuttle SMART Connection

• Marin Transit provides a Muir Woods Shuttle with NPS
• Resumed post-COVID service in June 2021 from the Pohono Park-and-Ride in Mill Valley
• Pickup location for this service will be moved to the Larkspur Ferry Terminal, tentatively starting June 4th
• North Bay residents & tourists will be able to take the SMART Train to Larkspur and visit Muir Woods
Community Outreach

Cloverdale Citrus Fair

- Shared information at booth
  - April 21-24
  - 500 Visitors
- SMART Employees
  - Matt Stevens
  - Ashley Remy
  - Amanda Lee
  - Joanne Parker
  - TiLiAnne Tanner
  - Veda Florez
  - Yasamin Mora Serrano
  - Dawn Knight
  - Jon Limon-Lopez
  - Glen George
Community Outreach

Petaluma Butter & Eggs Day

- Shared information at booth
  - April 23rd
  - 750 Visitors
- SMART Employees
  - Matt Stevens
  - Lisa Hansley
  - Patty Jackson
  - Heather McKillop
  - Aaron Parkes
  - Veda Florez
Community Outreach

Alto Street Canal Neighborhood Transportation Improvement Event (San Rafael)

- Shared information at booth
  - April 23rd
  - 125 Visitors
- SMART Employee
  - Veda Florez
Community Outreach

May Madness Car Show
• Shared information
  • May 7th
  • 700 Visitors
• Participated in Car Show
• Presented “Best Tires & Wheels” Trophy
• SMART Employees
  • Veda Florez
  • Patty Jackson
  • Jon Limon-Lopez
  • Glenn George
  • Jeff Limon-Lopez
Community Outreach

Corte Madera Heritage Festival

• Shared information at booth
  • May 7th
  • 250 Visitors
• SMART Employee
  • Colleen Day-Flynn
Community Outreach

Mary Collins School Cherry Valley

- Field Trip to San Francisco
  - May 12, 2022
  - 50 Students
- SMART Employee
  - Veda Florez
Freight Update

SMART assumed freight operation on 3/1/22

• Four locomotives inspected/evaluated
  • One locomotive requires immediate engine work
  • Minor repairs and preventive maintenance required on two other locomotives
• Inspected all track equipment
  • Minor repairs and preventive maintenance underway
• Conducted Hi-Rail inspection on Brazos Branch
  • Track is in good shape
• Delivered 200 tons of ballast to repair track on Brazos Branch
  • Removed slow order at Brazos Junction Subdivision
Freight Update

• Inspected Brazos Branch bridges
  • Currently working on repairs
• Clean up has begun at Schellville yard
  • Removing scrap metal and debris
• Cleaned up transload site at Victory Station
  • Currently in talks with two lumber customers who inquired about shipping rates
• 77 of 89 LPG tankers shipped out
  • 12 remaining cars (moved by June 31st)
• Continue discussions with four potential new customers
Freight Update

Challenges

• Recruitment & hiring
  • Began recruitment January 31\textsuperscript{st} for four Freight Utility Workers
  • Position requires diverse experience
    • Operating trains
    • Inspecting Track
    • Minor repairs and maintenance on locomotives and equipment
  • Took significant time to attract qualified applicants
  • Currently have four qualified applicants in background
    • Still need pre-employment physicals and testing
      • Appointments currently scheduled
Freight Update

Solutions

• Extend freight operation contract one month
  • Enable SMART additional time to hire, on-board, and train new employees
    • Original contract allowed for month-to-month extensions
    • Contract and budget amendment to be presented at June 1st meeting
Highlight of the Month (separate link)
Questions?