
In accordance with the Americans with Disabilities Act (ADA) of 1990 (42 USC §§ 12101 et seq.) and Section 504 of the Rehabilitation Act of 1973 as amended (Sec. 504) (29 USC §794) and implementing regulations, Sonoma~Marin Area Rail Transit District (“SMART”) will not discriminate against qualified individuals with disabilities on the basis of disability in its policies or in the administration of, admission or access to, treatment of or employment in, its programs, services, or activities.

**Employment:** SMART does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA.

**Effective Communication:** SMART will generally upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in SMART’s programs, services and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing and vision impairments.

**Modifications to Policies and Procedures:** SMART will make all reasonable modifications to policies and programs to ensure that qualified individuals with disabilities have an equal opportunity to enjoy its programs, services and activities, including the safe and reliable use of transportation services.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of SMART, should contact SMART’s ADA Coordinator as soon as possible, but no later than 48 hours before the scheduled event.

The ADA does not require SMART to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

SMART will not charge qualified individuals with disabilities to cover the cost of providing auxiliary aids, services or reasonable modifications of policies.

**Complaints:** Complaints that a program, service, or activity of SMART is not accessible to persons with disabilities should be directed to SMART’s ADA Coordinator who is responsible for monitoring all Section 504/ADA activities. Inquiries or complaints regarding Section 504 or ADA should be directed to:

Attn: SMART ADA Coordinator
SMART District – Administrative Offices
5401 Old Redwood Highway, Suite 200
Petaluma, CA 94954
Email: info@sonomamarintrain.org
Phone: (707)794-3330
Fax: (707) 794-3062